- WAC 246-337-045 Governance and administration. The licensee must establish a governing body with responsibility for operating and maintaining the RTF. The governing body must provide organizational guidance and oversight to ensure that resources support and staff provides safe and adequate resident care including, but not limited to:
- (1) Adopting, periodically reviewing, and updating as necessary, policies that:
 - (a) Govern the organization and functions of the RTF including:
 - (i) A brief narrative explaining the scope of services provided;
- (ii) An organization chart specifying the governing body, staff positions, and number of full- or part-time persons for each position; and
- (iii) A policy addressing the provision of sufficient resources such as personnel, facilities, equipment, and supplies to meet the needs of the population served;
- (b) Provide a process for communication and conflict resolution for both staff and residents;
- (c) Provide clear lines of authority for both management and operation of the RTF; and
- (d) Implement the requirements of this chapter and ensure they are:
 - (i) Kept current;
 - (ii) Made known to staff and available at all times; and
 - (iii) Complied with by staff.
- (2) Establishing a job description and procedures for selecting and periodically evaluating a qualified administrator to carry out the goals and policies of the governing body. The administrator must:
- (a) Be qualified through appropriate knowledge, experience and capabilities to supervise and administer the services; and
- (b) Be available at all times either in person, by telephone or similar electronic means, or designate an alternate who has similar qualifications and is available to carry out the goals, objectives and standards of the governing body.
 - (3) Establishing a personnel system whose:
- (a) Personnel records of all employees and volunteers contain written job descriptions consistent with staff responsibilities and standards for professional licensing;
- (b) Staff are assigned, oriented, trained, supervised, monitored, and evaluated;
- (c) Staff who provide direct resident care, direct treatment, or manage the safety of a resident are competent by training, experience and capability;
- (d) Contracts for contracted personnel are kept on file, kept current, and signed. Contracts must also clearly state the responsibilities for all contracted personnel; and
- (e) Staff, contractors, consultants, students, volunteers, and trainees with unsupervised access to residents comply with WAC 246-337-055.

[Statutory Authority: RCW 71.12.670. WSR 18-06-092, § 246-337-045, filed 3/6/18, effective 4/16/18. Statutory Authority: Chapter 71.12 RCW. WSR 05-15-157, § 246-337-045, filed 7/20/05, effective 8/20/05.]